



Customer Experience

PilieroMazza PLLC Attorneys at Law

The Firm

PilieroMazza is a full-service law firm based in Washington, D.C. For over 25 years, the firm has been providing its clients a full range of legal services, including expert guidance to successfully navigate federal procurements and contracts. To maintain high standards of client response, the firm has always required flexible, reliable office technology.

The Challenge

As the firm grew over the years – opening offices nationally and internationally – IT had to keep up and be managed effectively. Rapid expansion meant there was a constant need for additional resources and capabilities – hardware, software, security, and reliable remote access. For over 15 years, DataLink has guided the firm's strategic use of technology. Faced with increasing demands for mobility, the firm once again called on DataLink for a solution.

The Case

With the advent of mobile devices and its people always on the go, PilieroMazza required a more flexible way to access its data resources. Specifically, it needed to provide its legal and support staff with uninterrupted access to data on any device, at anytime, from anywhere. After a thorough assessment, DataLink designed and implemented a comprehensive solution that would make it easier for PilieroMazza to adapt to growth and meet users' demands.

The Venue

DataLink seamlessly transitioned all of the IT assets from the firm's DC data center to a hosted Private Cloud service model. Now PilieroMazza runs all IT from an offsite data center operated and managed by DataLink. This arrangement provides secure, 24x7 access to all of the firm's data and business applications, while making the IT budget more predictable and easier to forecast. Regardless of their location, staff can use smartphones, iPads or laptops to spend more productive time at the courthouse or with their clients.

The Verdict

With DataLink's Private Cloud, PilieroMazza no longer needs to react to emerging technology, or worry about disaster recovery. Everything is handled by DataLink. And as the firm hires more people, it has the flexibility to spend only for IT resources that are actually consumed. Offering global connectivity also allows the firm to attract top notch talent – nationally or globally. With DataLink now representing all its IT interests, PilieroMazza is ready for another 25 years of unmatched client service.



"DataLink has supported our firm's expansion for years... With our new Private Cloud, connecting to clients and each other is easier than ever."

Pamela J. Mazza, Managing Partner

HIGHLIGHTS

CUSTOMER

Full Service Law Firm
Global Practice | Multiple Disciplines

SOLUTIONS

Private Cloud | Virtual Desktops
Offsite Hosting of Apps & Data
Remote Access from Any Device

KEY BENEFITS

Improved Client Responsiveness
Secure, Reliable Infrastructure
Simplified IT management
Built-in DR | Business Continuity
Single Source IT solutions & support

COMPLETE COVERAGE

DataLink is based in Millersville, MD and supports your local, regional, and national locations.



We Make "IT" Easy